



COMMERCIAL IN CONFIDENCE

Name of Consultant: TECHNICAL SUPPORT ASSOCIATES LIMITED

Reference:

Please detail below a cross section of commissions carried out by the above consultant within the last 3 years and include the largest commission they have carried out for you.

COMMISSION TYPE	NATURE & LOCATION OF WORK	APPROX VALUE OF WORK
DESIGN CONSULTANT	DESIGN OF THE TERMINAL 5 11KV DISTRIBUTION NETWORK	Project value £12m. Contract £50k.
	HEATHROW AIRPORT	

PERFORMANCE ASSESSMENT

Please tick Very Good (VG), Good (G), Adequate (A) or Inadequate (I). Elaborate as necessary.

	VG	G	A	I
Allocation of Resources	✓			
Compliance with Brief	✓			
Cost Control	✓			
Adherence to Programme	✓			
Co-operation with Client / Others	✓			
Quality of Performance & Results	✓			
Bearing in mind the above would you commission them again? If 'No' please give details.	Yes			

ANY OTHER COMMENTS (please use separate sheet if required)

TSA are well known to London Electricity Services and they have been working with us over the past 10 years. Most of their involvement with us has been through their work on the British Airways Maintenance base 11KV network.

P.T.O

Reference Completed By:-

Signed B.P. Coffey Name BRIAN GATNEY
 Designation IS PROJECT MANAGER Date 3.12.01
 For & on behalf of LONDON ELECTRICITY SERVICES LTD.
 Organisation LONDON ELECTRICITY SERVICES LTD.

When we required someone to undertake the preliminary 11kV design work for TS, we turned to TSA to undertake this commission. TSA are now part of the design team. I would have no hesitation to employ them on future projects at Heathrow.