



COMMERCIAL IN CONFIDENCE

Name of Consultant: TECHNICAL SUPPORT ASSOCIATES LIMITED

Reference:

Please detail below a cross section of commissions carried out by the above consultant within the last 3 years and include the largest commission they have carried out for you.

COMMISSION TYPE	NATURE & LOCATION OF WORK	APPROX VALUE OF WORK
SAFE SYSTEMS OF WORK	AUTHORISING ENGINEER ROLE - LHR + LGW	
ELECTRONIC H&S MANUAL	CONSOLIDATION & CREATION OF PROCEDURES FOR F.M / PROJECT TEAMS - LHR + LGW	
DESIGN & DESIGN CHECK / CONSULTATION.	AS ABOVE	

PERFORMANCE ASSESSMENT

Please tick Very Good (VG), Good (G), Adequate (A) or Inadequate (I). Elaborate as necessary.

	VG	G	A	I	
Allocation of Resources		✓			
Compliance with Brief		✓			
Cost Control		✓			
Adherence to Programme		✓			
Co-operation with Client / Others	✓				
Quality of Performance & Results	✓				
Bearing in mind the above would you commission them again? If 'No' please give details.					YES.

ANY OTHER COMMENTS (please use separate sheet if required)

WOULD USE TSA AGAIN.  
GOOD RESPONSE TO ALL ENQUIRIES.

Reference Completed By:-

Signed K.P. Whetton Name K.P. WHETTON  
 Designation TECHNICAL MANAGER Date 11/1/02  
 For & on behalf of B.A. PROPERTY  
 Organisation BRITISH AIRWAYS PLC