



COMMERCIAL IN CONFIDENCE

Name of Consultant: TECHNICAL SUPPORT ASSOCIATES LIMITED

Reference:

Please detail below a cross section of commissions carried out by the above consultant within the last 3 years and include the largest commission they have carried out for you.

COMMISSION TYPE	NATURE & LOCATION OF WORK	APPROX VALUE OF WORK
M&E CONSULTANT	BA Compass Centre UPS Instal.	£ 2.2 million
M&E CONSULTANT	BA Hangar Sockets Upgrade	£ 8 million
M&E CONSULTANT	BA Boiler Replacement	£ 750K

PERFORMANCE ASSESSMENT

Please tick Very Good (VG), Good (G), Adequate (A) or Inadequate (I). Elaborate as necessary.

	VG	G	A	I	
Allocation of Resources	✓				
Compliance with Brief	✓				
Cost Control		✓			Worked well with QS.
Adherence to Programme		✓			Client often changed time.
Co-operation with Client / Others	✓				
Quality of Performance & Results	✓				
Bearing in mind the above would you commission them again? If 'No' please give details.					Yes, We would employ them again.

ANY OTHER COMMENTS (please use separate sheet if required)

TSA are an excellent M & E practice of consulting Engineers, committed to the purpose, customer care and financially aware.

Reference Completed By:-

Signed M. Afzal Khan Name M. AFZAL KHAN.

Designation DIRECTOR Date 29/11/01

For & on behalf of BPM Management (Heathrow) Ltd

Organisation Project Managers Facilities Consultants.