



COMMERCIAL IN CONFIDENCE

Name of Consultant: TECHNICAL SUPPORT ASSOCIATES LIMITED

Reference:

Please detail below a cross section of commissions carried out by the above consultant within the last 3 years and include the largest commission they have carried out for you.

| COMMISSION TYPE | NATURE & LOCATION OF WORK | APPROX VALUE OF WORK |
|-----------------|-------------------------------|----------------------|
| M&E CONSULTANT | BA Compass Centre UPS Instal. | £ 2.2 million |
| M&E CONSULTANT | BA Hangar Sockets Upgrade | £ 8 million |
| M&E CONSULTANT | BA Boiler Replacement | £ 750K |
| | | |
| | | |

PERFORMANCE ASSESSMENT

Please tick Very Good (VG), Good (G), Adequate (A) or Inadequate (I). Elaborate as necessary.

| | VG | G | A | I | |
|---|----|---|---|---|----------------------------------|
| Allocation of Resources | ✓ | | | | |
| Compliance with Brief | ✓ | | | | |
| Cost Control | | ✓ | | | Worked well with QS. |
| Adherence to Programme | | ✓ | | | Client often changed time. |
| Co-operation with Client / Others | ✓ | | | | |
| Quality of Performance & Results | ✓ | | | | |
| Bearing in mind the above would you commission them again? If 'No' please give details. | | | | | Yes, We would employ them again. |

ANY OTHER COMMENTS (please use separate sheet if required)

TSA are an excellent M & E practice of consulting Engineers, committed to the purpose, customer care and financially aware.

Reference Completed By:-

Signed M. Afzal Khan Name M. AFZAL KHAN.

Designation DIRECTOR Date 29/11/01

For & on behalf of BPM Management (Heathrow) Ltd

Organisation Project Managers Facilities Consultants.